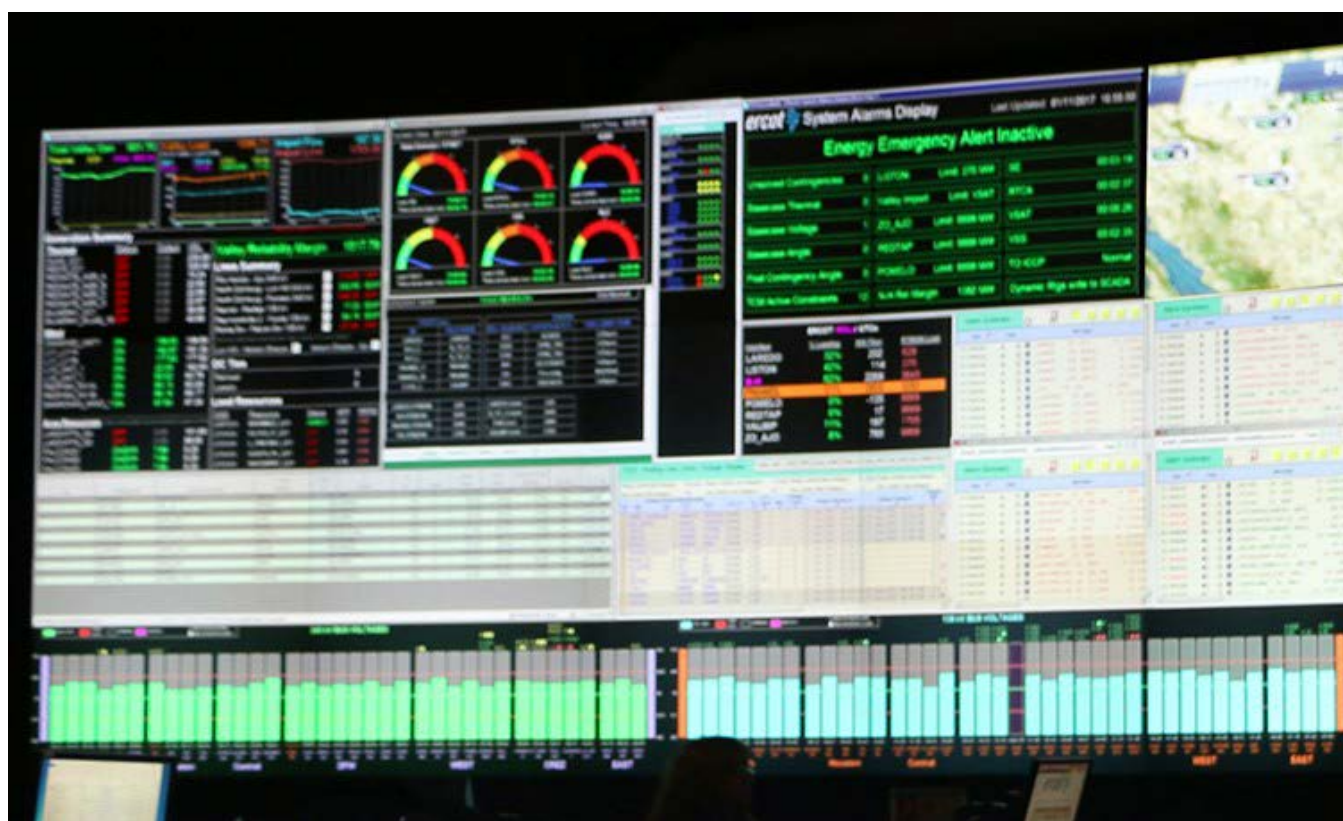


## ENHANCE YOUR OPERATIONAL PRACTICES:

### JOIN THE CONVERSATION ON STRATEGIES FOR IMPROVING SYSTEM OPERATIONS.

Through peer-to-peer conversations, this workshop will provide participants practical actions, solutions, and strategies they can take back to their companies to improve their operational practices.



## CONTINUOUS IMPROVEMENT IN PRACTICE

Since the 2011 Southwest Outage, the Western Interconnection has improved the execution and quality of operational practices; however, there is still room for growth. One impediment to growth is a lack of information. To address this, WECC is partnering with entities to share exemplary practices observed through our Reliability Assurance visits. Through peer-to-peer conversation, this workshop will provide participants practical actions, solutions, and strategies they can take back to their companies to improve their operational practices. The workshop will address topics such as:

- Establishing a culture of continuous improvement;
- Maximizing the effectiveness and quality of next-day studies;
- Determining the necessary extent of external visibility in studies and system visualization;
- Assessing and preparing to address contingencies in real-time; and
- Making the most effective use of visual displays and alarms to convey critical information to system operators.

### AGENDA OUTLINE

**Wednesday, September 5, 2018**

**Noon – 5:00 p.m.**

*Lunch*

Keynote Session: Continuous Improvement

Afternoon Session: Anticipating Next-day Vulnerabilities

*Optional Dine O'Round*

**Thursday, September 6, 2018**

**8:00 a.m. – 2:00 p.m.**

*Breakfast*

Morning Session: Assessing Same-day Vulnerabilities (Real-time Assessment)

*Lunch*

Concluding Session: Building a Culture of Continuous Improvement

[Click here to register](#)

# Additional Information

## Hotels and Transportation

Click [here](#) to access our preferred hotel list.

The Light Rail, or mass transit system, in Salt Lake City is UTA TRAX. The Green Line train leaves directly from Terminal One at Salt Lake City International Airport.

### Light Rail from the Salt Lake City International Airport to WECC:

The Salt Lake Hardware Building (SLHB) is located off the North Temple Bridge/Guadalupe TRAX stop. The SLHB is the red brick building north of the stop. Walk down the bridge heading east and the SLHB is on the left. The WECC office is located on the second floor, in Suite #200.

### Other Transportation Options:

Yellow Cab: 801-521-2100 or schedule a [Super Shuttle](#).

[Click here](#) to plan your trip and learn more about Salt Lake City.

Salt Lake City allows app-based ride-sharing services.

## QUESTIONS?

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### Registration:

[Sandi Rhem](#) (801) 819-7685

### Workshop Content:

[Peter Ashcroft](#) (801) 819-7696