



WECC System Operator Training Systematic Approach to Training (SAT) Instructor's Class

The **Systematic Approach to Training Instructor's Class** is a week-long class (Monday 1:00 pm – Friday 12:00 pm) that is designed to assist WECC Member training staffs with the design, development and implementation of training programs and individual training activities to assist WECC Members in meeting the requirements in the NERC Reliability Standard PER-005. Due to the material and the interactive exercises involved in this class attendance will be limited to twenty (20) students per session.

The **SAT Instructor's Class** will be presented by Quality Training Systems (QTS) and sponsored by the **WECC Operations Training Subcommittee (OTS)**. QTS has extensive experience in providing training classes and workshops for system operation trainers, including courses in Job Task Analysis, Training Program Design, and On-the-Job Training programs.

The objectives of the **SAT Instructor's Class** will be as follows:

- The importance of effective training in achieving and maintaining interconnected system reliability
- The importance of SAT in analyzing, developing, implementing and evaluating system operator training, including the requirements of PER-005
- The importance of adult learning principles and how these principles influence training design and development
- The importance of a Job Task Analysis (JTA) and learning objectives as part of the training process
- Analyze system operator jobs and tasks performed, and identify the training required to perform those tasks (perform a JTA)
- Design initial training programs that meet or exceed current and anticipated industry standards
- Design and develop an Individual Learning Activity (ILA) that meets or exceeds current industry standards
- Develop evaluations and exams to demonstrate participant learning
- Demonstrate the effective classroom trainer techniques

QTS will issue certificates of completion to those who attend and complete the class. Each student will also receive **30 NERC Professionally Related Continuing Education (CE) Hours**.